

INFORMATION FOR REGISTERED KINGS

PARK PATIENTS

From the 5th June 2017 we will be offering more appointments each day. There will be a several options available to help you to get medical advice. These are:

- **E-consult appointments.** Visit our website at: <https://kingsparksurgery.webgp.com> for more information. You can also find advice on over 100 common medical problems in our self-help guides too.
- **Minor ailment appointments** with our Nurse Practitioner who can see and treat and prescribe medication, if required.
- **Same day telephone triage appointments AM ONLY** with a GP to discuss your medical problem and get advice. We aim to get back to you within 3 hours of your call.
- **Routine appointments** that can be booked in advance for more complex cases
- **Long term condition appointments** with our practice nurse

You can make an appointment online*, by telephone or in person. Please ensure that we have the correct contact details for you.

Our reception team will ask you what your problem is when you call us so that they can direct you to the most appropriate clinician. The Receptionists' job is to connect you with the most appropriate service for your need.

Please remember to cancel an appointment if you no longer need it. This can be done online*, by telephone or in person.

EMIS ONLINE – PLEASE SPEAK TO RECEPTION TO REGISTER FOR THIS SERVICE